

TAXI DISPATCH PASSENGER PRE-SCREENING

1. Notify caller of the followin	g:
Minimize cash payment (no cash sales in Yellowknife and Inuvik)	
No riders in the front passenger seat.	
ASK THE FOLLOWING QUESTIONS TO HELP ENSURE IT IS SAFE TO TAKE ON THIS PASSENGER 2. Do you currently have, or have you had any of the following symptoms in the past few days?	
short of breath at • Chest pain; or	rest, unable to lie down because of difficulty breathing);
 Have you, or a per 	son that you are with, fainted or lost consciousness recently?
□ No – proceed to Q. 3	☐ Yes – DO NOT DISPATCH CAB
	If caller thinks they have COVID-19, advise them to call and tell 911 so
	911 can dispatch emergency services and notify the emergency
	department to prepare for caller's arrival.
3. Are you experiencing any of the following symptoms?	
Fever New or worsening cough	Shortness of breath A general feeling of unease, or being 'under the weather'
Muscle aches Fatigue S	ore throat Runny nose Headache Diarrhea Vomiting Loss of smell
□ No – Proceed to Q. 4	
☐ Yes - DO NOT DISPATCH A CAB	
Direct caller to call the appropriate health care provider:	
Yellowknife: 867-767-9120 or	Fort Smith: 867-621-2233 or 867-872-0562
www.nthssa.ca/appointment	Hay River: 867-874-7201 (between 08:30-16.30). After
Inuvik: 867-490-2225	hours call Emergency Department at (867) 874-8050
4. Have you been outside the Northwest Territories in the last 14 days?	
□ No – Proceed to Q. 5	☐ Yes – DO NOT DISPATCH A CAB
	Advise caller that they are required to self-isolate for the 14 days after your
	arrival in the NT. Refer caller to:
	https://www.hss.gov.nt.ca/en/services/coronavirus-disease-covid-19
5. Have you been in close contact with:	
someone confirme	ed to have COVID-19;
 someone who is being investigated for COVID-19; or 	
 someone who has symptoms of COVID-19, or has travelled in the last 14 days? 	
☐ No – It is fine to dispatch a	☐ Yes – DO NOT DISPATCH A CAB
cab	Advise caller that they are required to self-isolate for the 14 days after
	being in contact with possible infected persons. Refer caller to:
	https://www.hss.gov.nt.ca/en/services/coronavirus-disease-covid-19