

Hearing Aid Providers



What does the WSSCC cover?

We want workers with Occupational Noise-Induced Hearing Loss to regain their hearing quality.

The WSSCC provides coverage for a hearing medical device that meets the worker's needs, is the least expensive, and is of sufficient quality. We pay for the hearing aids and associated expenses, such as fitting fees, maintenance, batteries, and related items deemed medically necessary.

The WSSCC does not pay for optional upgrades on medical devices that are not medically necessary.

The WSSCC requires an audiologist or hearing aid practitioner to:

- recommend an appropriate hearing device.
- for replacement of hearing aids:
 - re-evaluate the worker's needs.
 - limit purchases to once every five years.
- for replacement of hearing aid batteries:
 - provide a reasonable request for replacement.

The WSSCC does not have a reference pricing grid. Please refer to the WCB pricing grid in your area.

Steps for getting a price quote approved and for submitting an invoice for payment

Once the worker's Noise-Induced Hearing Loss claim is accepted, they can be fitted with hearing aids. The WSSCC must approve a price quote from the provider before purchasing:

1. Send the quote to the worker's WSSCC Nurse Advisor. They will contact you if they have questions or concerns.
2. Once the Nurse Advisor approves the quote, the provider can purchase the hearing aids.
3. Once the worker receives the hearing aids, the provider can submit a medical invoice to WSSCAP@wssc.nt.ca for payment.

Important: If you have a medical report, do not send it with the invoice. Medical reports are sent to one of the following:

NWT: reportsnwt@wssc.nt.ca

Fax: 867-873-4596 **Toll-free Fax:** 1-866-277-3677

NU: reportsnu@wssc.nu.ca

Fax: 867-979-8501 **Toll-free Fax:** 1-866-979-8501

Questions? Call 1-800-661-0792 and ask to speak with a WSSCC Nurse Advisor.