

# Hearing Aid Providers



## What does the WSCC cover?

We want workers with Occupational Noise-Induced Hearing Loss to regain their hearing quality.

The WSCC provides coverage for a hearing medical device that meets the worker's needs, is the least expensive, and is of sufficient quality. We pay for the hearing aids and associated expenses, such as fitting fees, maintenance, batteries, and related items deemed medically necessary.

The WSCC does not pay for optional upgrades on medical devices that are not medically necessary.

## The WSCC requires an audiologist or hearing aid practitioner to:

- recommend an appropriate hearing device.
- for replacement of hearing aids:
  - re-evaluate the worker's needs.
  - limit purchases to once every five years.
- for replacement of hearing aid batteries:
  - provide a reasonable request for replacement.

The WSCC does not have a reference pricing grid. Please refer to the WCB pricing grid in your area.

## Steps for getting a price quote approved and for submitting an invoice for payment

Once the worker's Noise-Induced Hearing Loss claim is accepted, they can be fitted with hearing aids. The WSCC must approve a price quote from the provider before purchasing:

1. Send the quote to the worker's WSCC Nurse Advisor. They will contact you if they have questions or concerns.
2. Once the Nurse Advisor approves the quote, the provider can purchase the hearing aids.
3. Once the worker receives the hearing aids, the provider can submit a medical invoice to WSCCAP@wscc.nt.ca for payment.

**Important:** If you have a medical report, do not send it with the invoice. Medical reports are sent to one of the following:

**NWT:** reportsnwt@wscc.nt.ca  
**Fax:** 867-873-4596 **Toll-free Fax:** 1-866-277-3677

**NU:** reportsnu@wscc.nt.ca  
**Fax:** 867-979-8501 **Toll-free Fax:** 1-866-979-8501

**Questions?** Call 1-800-661-0792 and ask to speak with a WSCC Nurse Advisor.